

# ProcurePro SaaS Acceptable Use Policy



Last updated: 2 October 2023

## 1 Who we are and how to contact us

- (a) ProcurePro is a software-as-a-service solution provided by Blenktch Pty Ltd ABN [12 620 650 553](https://abn.gov.au/abn/12620650553), and ProcurePro UK Limited Company No. 15155594 (a company registered in the United Kingdom) trading as ProcurePro.
- (b) To contact us, please email us on [info@procurepro.co](mailto:info@procurepro.co).

## 2 By using ProcurePro you accept these terms

- (a) By using ProcurePro, you confirm that you accept these terms and that you agree to comply with them.
- (b) If you do not accept these terms, you must not use ProcurePro.
- (c) We amend these terms from time to time. Every time you wish to use ProcurePro, please check these terms to ensure you understand the terms that apply at that time.

## 3 You must keep your account details safe

- (a) If you choose, or you are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.
- (b) We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use.
- (c) If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at [info@procurepro.co](mailto:info@procurepro.co).

## 4 Restrictions and prohibitions

- (a) You must not (and must not permit any third party to):
  - (i) assign, sub-license, transfer, sell, lease, rent, charge or otherwise deal in ProcurePro, make ProcurePro available to any third party or use ProcurePro to provide services to any third party (unless otherwise agreed);
  - (ii) copy, reproduce, decompile, disassemble, reverse compile or otherwise reverse engineer all or any portion of ProcurePro, including any source code, object code, algorithms, methods or techniques used or embodied therein; or
  - (iii) permit any software or other program to be written or developed based on or derived from ProcurePro.
- (b) You must not (and must not permit any third party to) use ProcurePro:
  - (i) unless you are at least 18 years old;
  - (ii) in a way which is offensive, indecent, menacing, a nuisance or defamatory;
  - (iii) to send, knowingly receive, upload, download, store, display or use any material which is offensive, abusive, indecent, defamatory, obscene or menacing or which is in breach of copyright, confidence, privacy or any other third party right (including intellectual property rights);
  - (iv) in connection with the commission of any criminal offence, in an unlawful or fraudulent manner or in contravention of any legislation, laws, regulations, codes of practice, or licence conditions or in breach of any third party rights (including Intellectual Property Rights);
  - (v) to "spam" or to send or provide unsolicited advertising or promotional material or to knowingly receive responses from "spam" or unsolicited advertising or promotional material;
  - (vi) to knowingly upload or make available any virus, other malicious code or corrupt data or otherwise threaten the integrity or security of any computer (including by disclosing passwords); or

- (vii) in a way that has a material adverse effect on any telecommunications network.

## 5 Reliance on ProcurePro

- (a) We have no control over the information made available by ProcurePro or its use.
- (b) We do not warrant that use of ProcurePro will be uninterrupted or error-free.
- (c) Any information we provide is not intended to amount to advice on which you should rely.
- (d) We make no representations, warranties or guarantees, whether express or implied, that the content on ProcurePro is accurate, complete or up-to-date.
- (e) If a contract is able to be executed from within ProcurePro, it is your responsibility to ensure that it can be legally signed electronically.
- (f) We make no representations or warranties as to the legality, effectiveness or enforceability of digital signatures.
- (g) You are responsible for taking appropriate action to secure, protect and backup all information and data contained in ProcurePro in a manner that will provide appropriate security and protection, which might include use of encryption to protect that information and data from unauthorised access and routinely archiving that information and data.

## 6 Suspension and termination rights

- (a) We may suspend or terminate the provision of ProcurePro to you (or any part of it) without having any liability to you:
  - (i) where there is (or we reasonably suspect there is) any unauthorised access to your network which may result in unauthorised access to our network;
  - (ii) where you are (or we reasonably believe you are) subject to a cyber attack;
  - (iii) in order to take precautions in a situation where our systems or any of our third party service providers, or our customers, are at risk of or subject to a cyber attack;
  - (iv) in order to carry out emergency technical maintenance to any of our systems or any systems of our third party service providers;
  - (v) you are in breach of this Acceptable Use Policy;
  - (vi) we receive a notice from a third party with a legitimate interest to be protected (including any regulatory body) requiring us to cease providing ProcurePro to you or remove any content you are making available through ProcurePro; or
  - (vii) where your use of ProcurePro:
    - (A) poses a security risk to us or any third party; or
    - (B) is likely to adversely impact our systems, ProcurePro or the systems or data of any of our customers.
- (b) We reserve the right to suspend, terminate or vary ProcurePro (or part of it) where it is required to do so by law, or at the direction of any court or governmental or other regulatory body.

## 7 We are not responsible for websites we link to

Where ProcurePro contains links to other sites (including banner advertisements and sponsored links) and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them. We have no control over the contents of those sites or resources, and you access third party websites entirely at your own risk and subject to the terms and conditions of use for those websites.

## 8 Intellectual property

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- (a) We (or our licensors, as applicable) retain ownership of:
  - (i) all Intellectual Property Rights subsisting in ProcurePro and Our Materials; and
  - (ii) any modification or enhancement to ProcurePro or Our Material is deemed to form part of ProcurePro or Our Materials (as applicable) and all Intellectual Property Rights in such modification or enhancement vest in us immediately from creation.
- (b) You acknowledge and agree that all Intellectual Property Rights in any Feedback you provide are owned by, and vest in, us upon creation.
- (c) You grant to us, for as long as you use ProcurePro, a non-exclusive, global licence to use, reproduce and modify Your Material solely for purposes providing ProcurePro (including to third parties in connection with ProcurePro). This licence includes the right to sublicense.
- (d) You are solely responsible for all Your Material and, to the extent permitted by law, we are not liable in connection with any of Your Material.
- (e) We may collect, copy, transmit, analyse or otherwise use anonymised copies of Your Material (including without limitation, the use of Your Material, information concerning Your Material and data derived therefrom) to maintain and improve ProcurePro. Once anonymous, such information is Our Material (and not Your Material).
- (f) Once uploaded to ProcurePro, you acknowledge and agree that we are not responsible for controlling the use, copying, modification or export of Your Material. You further acknowledge and agree that such matters may be in control of a third party (such as the party that granted you with access to ProcurePro).
- (g) You indemnify us against all loss, liability and damage (of any nature) suffered or incurred by us in connection with a claim by a third party that the use of Your Material infringes the Intellectual Property Rights of any third party.
- (h) Unless we agree otherwise, we have no obligation to return Your Material to you once you cease to use ProcurePro.
- (i) Once you cease using ProcurePro, we may retain a copy of Your Material for the purpose of complying with applicable law, litigation, and internal quality assurance and record-keeping (and will maintain confidentiality of that information, other than to the extent needed to give effect to this clause 8(i)).
- (j) You warrant that you have procured the necessary consents in relation to Moral Rights to grant the us the rights to use and own (as applicable) the relevant Intellectual Property Rights described in this clause 8 in accordance with this agreement.

## 9 Confidentiality

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- (a) We are not responsible for arranging any obligations of confidentiality in respect of material that you provide in ProcurePro. You may need to put in place additional obligations of confidentiality with users.
- (b) You must keep secret and confidential and not disclose to any third party any information relating to us, our business, our Intellectual Property Rights, Our Material or ProcurePro unless we have given our prior written consent.

## 10 Limitation of liability

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- (a) Nothing in this agreement limits any liability which cannot legally be limited, including:
  - (i) where you are in the United Kingdom, liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation; and
  - (ii) where you are in Australia, liability for death or personal injury or any unlawful or fraudulent act or omission.
- (b) To the extent permitted by law, in no event will we, our affiliates or their licensors, service providers, employees, agents, officers or directors be liable for damages of any kind, under any legal theory, arising out of or in connection with your use,

or inability to use, ProcurePro, any websites linked to it, any content on ProcurePro or such other services or items obtained through ProcurePro including any direct, indirect, special, incidental, consequential or punitive damages, including but not limited to, personal injury, pain and suffering, emotional distress, loss of revenue, loss of profits, loss of business or anticipated savings, loss of use, loss of goodwill, loss of data, and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable.

- (c) If the *Competition and Consumer Act 2010* (Cth) or any other legislation states that there is a guarantee or statutory right in relation to any good or service supplied by us in connection with this agreement, and our liability for failing to comply with that guarantee cannot be excluded but may be limited, clause 10(a) (and any inconsistent limitation or exclusion expressed elsewhere in this agreement) does not apply to that liability and instead our liability for such failure is limited to (at the election our election), in the case of a supply of goods, replacing the goods or paying the cost of having the goods repaired or replaced or supplying equivalent goods or repairing the goods, or in the case of a supply of services, supplying the services again or paying the cost of having the services supplied again.

## 11 We are not responsible for viruses

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We do not guarantee that ProcurePro will be secure or free from bugs or viruses. You are responsible for configuring your technology to access ProcurePro. You should use your own virus protection software.

## 12 Privacy

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We handle Personal Data in accordance with our privacy policy on our website.

## 13 General

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- (a) If you are incorporated in England or Wales, the laws of England and Wales govern this agreement, and each party irrevocably submits to the non-exclusive jurisdiction of the courts of England and Wales and courts competent to hear appeals from those courts.
- (b) If you are incorporated elsewhere, the laws of Australia govern this agreement, and each party irrevocably submits to the non-exclusive jurisdiction of the courts of Australia and courts competent to hear appeals from those courts.
- (c) You may not assign, in whole or in part, or novate your rights and obligations under or in connection with this agreement without our prior written consent.

## 14 Definitions

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In this document, the following definitions apply:

- (a) **Feedback** means any ideas, feedback, suggestions, enhancement, feature requests, usage information insights or other similar information occurring understood by or provided to use during the use of ProcurePro.
- (b) **Intellectual Property Rights** means all industrial and intellectual property rights, both in the United Kingdom and throughout the world, and includes any copyright, patent, registered or unregistered trade mark, registered or unregistered design, trade secret, knowhow, right in relation to semiconductors and circuit layouts, trade or business or company name, goodwill, software, computer programs, databases, source codes, indication or source or appellation of origin or other proprietary right, including all applications and rights to apply or register for and be granted, renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future, including in respect of such intellectual property;
- (c) **Moral Rights** means any moral rights, including those conferred by Chapter IV of the Copyright, Designs and Patents Act 1988, and including any similar rights existing or that may come to exist anywhere in the world.
- (d) **Our Material** means any material provided by, or to which access is given by, us to you for the purposes of this agreement but does not include Third Party Material.

- (e) **Personal Data** has the meaning given to that term in the Data Protection Act 2018.
- (f) **Personnel** means a party's employees, partners, secondees, directors, officers, contractors, professional advisers and agents.
- (g) **ProcurePro** means the software-as-a-service known as "ProcurePro" provided by us.
- (h) **Third Party Material** means any material provided by, or to which access is given by, a third party (such as another user of ProcurePro).
- (i) **Your Material** means any material provided by, or to which access is given by, you to us for the purposes of this agreement but does not include Feedback.